

Mediation Statistics - 2024

		Q1 2024	Q2 2024	Q3 2024	Q4 2024
Mediation Milestone 1: Appointment of Mediator					
Average number of days from when a claimant requests mediation or accepts Tarion's offer to participate in mediation until the appointment of a mediator.	Quarterly Average	11 days	20 days	13 days	
	Year to Date Average	11 days	16 days	15 days	
Percentage of mediations in which a mediator is appointed within 30 days and within 90 days of when a claimant requests mediation or accepts Tarion's offer to participate in mediation.	Quarterly Average	Within 30 days: 89% Total within 90 days (includes 'Within 30 days'): 100%	Within 30 days: 84% Total within 90 days (includes 'Within 30 days'): 94%	Within 30 days: 89% Total within 90 days (includes 'Within 30 days'): 100%	
	Year to Date Average	Within 30 days: 89% Total within 90 days (includes 'Within 30 days'): 100%	Within 30 days: 87% Total within 90 days (includes 'Within 30 days'): 98%	Within 30 days: 87% Total within 90 days (includes 'Within 30 days'): 98%	

Mediation Statistics - 2024

		Q1 2024	Q2 2024	Q3 2024	Q4 2024
Mediation Milestone 2: End of Mediation					
Average number of days from when a claimant requests mediation or accepts Tarion's offer to participate in mediation until the end of mediation.	Quarterly Average	86 days	99 days	89 days	
	Year to Date Average	86 days	93 days	91 days	
Percentage of mediations that are completed within 90 days and 180 days.	Quarterly Average	Within 90 days: 65% Total within 180 days (includes 'Within 90 days'): 97%	Within 90 days: 55% Total within 180 days (includes 'Within 90 days'): 90%	Within 90 days: 65% Total within 180 days (includes 'Within 90 days'): 95%	
	Year to Date Average	Within 90 days: 65% Total within 180 days (includes 'within 90 days'): 97%	Within 90 days: 60% Total within 180 days (includes 'within 90 days'): 94%	Within 90 days: 62% Total within 180 days (includes 'Within 90 days'): 94%	

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		Q1 2024	Q2 2024	Q3 2024	Q4 2024
Length of mediation dates					
Average length of mediation dates (measured in half-day increments, rounded to the nearest half day).	Quarterly Average	Half-day	Half-day	Half-day	
	Year to Date Average	Half-day	Half-day	Half-day	
Percentage of mediations that are completed within half-day, full day or more mediation dates.	Quarterly Average	Half-day: 89% Full day: 8% Longer than full day: 3%	Half-day: 84% Full day: 13% Longer than full day: 3%	Half-day: 89% Full day: 8% Longer than full day: 3%	
	Year to Date Average	Half-day: 89% Full day: 8% Longer than full day: 3%	Half-day: 87% Full day: 10% Longer than full day: 3%	Half-day: 87% Full day: 10% Longer than full day: 3%	
Refusal by Tarion to agree to mediator proposed by a claimant					
Number of times Tarion did not agree to a mediator proposed by a claimant due to the mediator's qualifications (experience, training or education in mediation).	Quarterly	0	0	0	
	Year to Date	0	0	0	

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		Q1 2024	Q2 2024	Q3 2024	Q4 2024
Number of times Tarion did not agree to a mediator proposed by a claimant due to a mediator's disclosure of a conflict of interest.	Quarterly	0	0	0	
	Year to Date	0	0	0	
Presence of lawyers at mediation					
Percentage of mediations at which the claimant is represented by a lawyer and Tarion is not represented by a lawyer.	Quarterly	0%	0%	0%	
	Year to Date	0%	0%	0%	
Percentage of mediations at which Tarion is represented by a lawyer and the claimant is not represented by a lawyer.	Quarterly	0%	0%	0%	
	Year to Date	0%	0%	0%	
Percentage of mediations at which both the claimant and Tarion are each represented by a lawyer.	Quarterly	0%	0%	0%	
	Year to Date	0%	0%	0%	

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		Q1 2024	Q2 2024	Q3 2024	Q4 2024
Cost of mediation borne by a claimant					
Percentage of mediations where the claimant is responsible for the costs of mediation in the amount of: <ul style="list-style-type: none"> • \$0, • More than \$0 and up to \$1500, • More than \$1500 and up to \$3000, • More than \$3000. 	Quarterly	\$0: 100% More than \$0 and up to \$1500: 0% More than \$1500 and up to \$3000: 0% More than \$3000: 0%	\$0: 100% More than \$0 and up to \$1500: 0% More than \$1500 and up to \$3000: 0% More than \$3000: 0%	\$0: 100% More than \$0 and up to \$1500: 0% More than \$1500 and up to \$3000: 0% More than \$3000: 0%	
	Year to Date	\$0: 100% More than \$0 and up to \$1500: 0% More than \$1500 and up to \$3000: 0% More than \$3000: 0%	\$0: 100% More than \$0 and up to \$1500: 0% More than \$1500 and up to \$3000: 0% More than \$3000: 0%	\$0: 100% More than \$0 and up to \$1500: 0% More than \$1500 and up to \$3000: 0% More than \$3000: 0%	
Total mediations					
Total number of mediations in a given year.	Quarterly	37	31	37	
	Year to Date	37	68	105	