

## Summer Student Internship/Coop

**Department:** Information Systems  
**Type of Position:** Summer Student Contract (**Internship/Coop**)  
**Location:** 5160 Yonge Street, North York

### About Tarion

Since 1976, Tarion has provided new home warranty protection to more than 2 million Ontario homes. We serve new home buyers and new homeowners by ensuring that one of their life's biggest investments is protected. Almost every new home in the province is covered by a new home warranty. This warranty protection is provided by Ontario's builders and lasts up to seven years. It is backstopped by Tarion. More than 375,000 homes are currently enrolled in the warranty program. Every year about 55,000 new homes are enrolled.

With more than 265 employees, Tarion works hard every day to serve the public interest by, first and foremost, protecting consumers and their new home purchases. We investigate homeowner warranty claims; resolve warranty disputes between homeowners and builders; and provide deposit and delayed closing protection for new home buyers. We also manage the Guarantee Fund, an important financial reserve designed to help shield Ontario consumers from possible catastrophic building events. All of this enhances fairness and confidence in Ontario's new home building industry.

### About Team

Tarion's IS team has a clear purpose: understand the business and build the tools that let them administer a best-in-class warranty program. Each employee is invited to participate fully in this goal, and we don't operate with silos or hierarchy to block collaboration. Though we work at a fast pace and have an ever-evolving list of projects to keep us busy, we don't forget to have fun doing it. Our team has personality, and have been known to hold virtual escape rooms, gift card giveaways, and much more. In Tarion, there is never a shortage of exciting and inspiring projects.

The role's responsibilities include testing deliverables of both internal and external applications to support Tarion projects. Some of the testing activities include system integration, business acceptance, performance, and deployment verification.

### Must Have

- 1-2 years' experience in quality assurance testing and programs/project
- Review design specifications to understand the scope, requirements, and function of the software product.
- Identify appropriate parameters, functions, and data to test and validate; parameters may include general function, validity of results, accuracy, reliability, and compliance with industry standards.
- Execute test plan. Conducts testing to user requirements and within established guidelines.

- Develop automated test scripts where applicable.
- Identifies, logs, and recreates error codes, bugs, and defects.
- Experience with full end to end test cycles including integration testing
- Experience using defect tracking tools such as JIRA
- Test case creations /recording and tracking problem logs
- Flexible hours (work outside business hours when needed – e.g., during production deployments)
- Above average communication (verbal/written) skills
- Self-motivated and results-driven

### **Nice to Have**

- Experience with Salesforce implementations; Salesforce testing (Service Cloud/Experience Cloud) experience
- Automation Testing experience (Creating and running automation scripts, e.g., Katalon)
- Experience in load/performance stress testing using tools such as JMeter
- Accessibility testing
- Experience with Agile/Scrum methodology
- Understanding of PeopleSoft FMS (e.g., E2E Credit card transaction processing)
- Familiarity with UX testing, responsive design testing, mobile testing on iOS, Android
- Proficiency in developing test plans
- Experience in writing SQLs

### **Why Choose Tarion?**

We believe that Tarion's employees are its most valuable asset. We strive to provide a welcoming work environment.

We offer employees a competitive compensation program, opportunities for learning and development, an employee discount program, access to wellness programs, and a variety of Employee Assistance Program tools and online resources to support well-being.

At Tarion, we believe that a strong commitment to diversity and inclusion allows employees to perform at their very best and underpins a culture in which everyone feels they have an equal opportunity to belong and build a career. Tarion is committed to developing and maintaining work environments and practices that ensure equality of opportunity in recruitment, selection and promotion, and to removing systemic barriers so that employees have every opportunity to feel included in the workplace.

If you are a person with a disability and have questions or would like help with your application, please email [careers@tarion.com](mailto:careers@tarion.com) or contact a member of the Human Resources Department.

### **Application Submissions & Deadline:**

Please submit a covering letter and resume with vacancy code **QAASummer23** to [careers@tarion.com](mailto:careers@tarion.com) by March 3, 2023.