

Mediation Statistics - 2021

(mediation tracking commenced Q3 2021)

				Q3 2021	Q4 2021
Mediation Milestone 1: Appointment of Mediator					
Average length of time from when a claimant requests mediation or accepts Tarion's offer to participate in mediation until the appointment of a mediator.	Quarterly Average			3 days	7 days
	Year to date Average			3 days	6 days
Percentage of mediations in which a mediator is appointed within 30 days (one month) and within 90 days (three months) of when a claimant requests mediation or accepts Tarion's offer to participate in mediation.	Quarterly Average			Within 30 days: 100% Within 90 days: n/a	Within 30 days: 91% Within 90 days: 9%
	Year to Date Average			Within 30 days: 100% Within 90 days: n/a	Within 30 days: 93% Within 90 days: 7%

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				Q3 2021	Q4 2021
Mediation Milestone 2: End of Mediation					
Average length of time from when a claimant requests mediation or accepts Tarion's offer to participate in mediation until the end of mediation.	Quarterly Average			33 days	45 days
	Year to date Average			33 days	42 days
Percentage of mediations that are completed within 90 days (three months) and 180 days (six months).	Quarterly Average			Within 90 days: 100% Within 180 days: n/a	Within 90 days: 100% Within 180 days: n/a
	Year to date Average			Within 90 days: 100% Within 180 days: n/a	Within 90 days: 100% Within 180 days: n/a
Length of mediation dates					
Average length of mediation (rounded to the nearest half day).	Quarterly Average			½ day	½ day

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Percentage of mediations that are completed within half-day, full day or more mediation dates.	Quarterly Average			Half-day: 100%	Half-day: 93% Full-day: 7%
	Year to date Average			Half-day: 100%	Half-day:93% Full-day: 7%
Refusal by Tarion to agree to mediator proposed by a claimant.					
Number of times Tarion did not agree to a mediator proposed by a homeowner claimant due to the mediator's qualifications (experience, training or education in mediation).	Quarterly			ZERO	ZERO
	Year to date			ZERO	ZERO

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Number of times Tarion did not agree to a mediator proposed by a homeowner claimant due to a mediator's disclosure of a conflict of interest.	Quarterly			ZERO	ZERO
	Year to date			One	One
Claimant's lawyer at mediation					
Percentage of mediations at which the claimant is represented by a lawyer and Tarion is not represented by a lawyer	Quarterly			ZERO	ZERO
	Year to date			ZERO	ZERO
Tarion lawyers at mediation					
Percentage of mediations where Tarion's lawyer is present and claimant lawyer not present.	Quarterly			ZERO	ZERO
	Year to date			ZERO	ZERO

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Claimant's and Tarion's lawyers at mediation					
Percentage of mediations at which both the claimant and Tarion are each represented by a lawyer	Quarterly			ZERO	ZERO
	Year to date			ZERO	ZERO
Cost of mediation borne by a claimant					
Percentage of mediations where the claimant is responsible for the costs of mediation in the amount of: <ul style="list-style-type: none"> • \$0, • More than \$0 and up to \$1500, • More than \$1500 and up to \$3000, • More than \$3000. 	Quarterly			ZERO	ZERO
	Year to date			ZERO	ZERO



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				Q3 2021	Q4 2021
Total mediations					
Total number of mediations in a given year.				Year to date: 22	Yearly count: 36